



## **Change in the Wave of Process Improvement for Manufacturers**



**Tuesday, March 20, 2018 from 7:30am – 9:30am PST**

**Rancho Cucamonga Chamber of Commerce**

**9047 Arrow Route, Suite #180, Rancho Cucamonga, CA 91730**

Technology and the Amazon effect inevitably require improving business processes. Improving processes can have a dramatic effect on the customer experience and profits. Improving processes will require change - typically, throughout the entire organization. Yet, change has its own set of challenges.

Join Supply Chain Consultant, Lisa Anderson, on Tuesday March 20, as she discusses how to engage your organization to embrace process improvement that can lead to growth and drive profits.



*Lisa Anderson is the founder and president of LMA Consulting Group, Inc., a consulting firm that helps manufacturers and distribution organizations innovate, elevate and transform their end-to-end supply chain. Known to focus on customer demand, measured outcomes and profitability, Ms. Anderson has been named a Top 40 B2B Tech Influencer by Arketi Group, a Top 50 ERP Influencer by Washington-Frank and ranked in the Top 46 Supply Chain Influencers by SAP. She recently published *I've Been Thinking*, an inspiring collection of 101 strategies for creating bold customer promises and profits. She is a regular content contributor on topics including supply chain, ERP and SIOp and is regularly interviewed and quoted by publications such as Industry Week, tED magazine and the Wall Street Journal.*

**RSVP Rancho Cucamonga Chamber: (909) 987-1012**